



Following on from residents' complaints at the Parish Council Meeting on 1st August about Thames Water & sewerage issues in the Whyteladyes & Broomhill areas, Cookham Parish Council are conducting a survey to understand the extent of the problem and will be writing to Thames Water about these results with a view to getting a plan of works in place and to support recommendations for objection to further development.

1. Do you have problems with drains at your property? Yes/No
2. Have you had to call Thames Water out in the last year? Yes/No
How many times?
3. Did they respond quickly and sort the problem? Yes/No
If not, how long did they take?
4. What was the nature of your call out e.g. Blocked drain, sewerage leak, water leak?
5. Is the problem ongoing - does it recur and if so approximately how often?
6. Have you had written correspondence with Thames Water? If so can we have a copy to add weight to the complaint?

Many thanks for your help in answering these questions. Please return your completed form to a Parish Councillor or the Parish Office in High Road.

Name:

Date:

Signature:

Address: